



Victims & Survivors Service

HEALTH & WELLBEING CASEWORKER NETWORK AND ADVOCACY SUPPORT NETWORK

THE VSS DELIVERS SERVICES & SUPPORT

*to victims and survivors
of the Troubles/conflict*



Victims &
Survivors Service
1st Floor,
Seatem House,
28-32 Alfred Street
Belfast, BT2 8EN



028 9027 9100



enquiries@vssni.org

www.victimsservice.org

OUR AIM

is to understand any needs that you may have, and to provide you with services and support that will make a difference to your life.

This leaflet provides information about our Regional Networks of support workers dedicated to improving the health and wellbeing of victims and survivors.

Our workers are based in the community in organisations located across the region.

What is a Health & Wellbeing Caseworker and what can they help me with?

A Health & Wellbeing Caseworker is a person who can assist you to access services, information, and support to improve your health and wellbeing. They have experience of working with victims and survivors, and understand that your needs can be complex and can change over time.

Our Health & Wellbeing Caseworkers are here to discuss your needs with you, and to help you to access services and support to meet those needs. These can range from befriending to welfare advice, education and training support, disability aids, and psychological therapies. We can also help you engage with community and voluntary services in your area, and with statutory services too.

Our Health & Wellbeing Caseworkers are based in these organisations. Feel free to contact them directly. They will treat your query in confidence.

Ashton Community Trust – Bridge of Hope
Belfast (NI Regional Service)

Tel: 028 9543 8707; 028 9022 1022
See: www.thebridgeofhope.org

Decorum NI –
Bangor (NI)

Tel: 028 9145 7565
info@decorumni.co.uk

Cúnamh – Derry / Londonderry
(NI & Border Counties)

Tel: 028 7128 8868
See: www.cunamh.org

The Ely Centre – Enniskillen
(NI & Border Counties)

Tel: 028 6632 0977
See: www.elycentre.com

**Relatives for Justice – NI Regional
Service (NI & Border Counties)**

Tel: 028 9062 7171 (Head Office, Belfast)
028 8775 1697 (Dungannon)
See: www.relativesforjustice.com

**WAVE Trauma Centre – NI Regional
Service (NI)**

Tel: 028 9077 9922 (Belfast)
028 3751 1599 (Armagh)
028 8225 2522 (Omagh)
028 7126 6655 (Derry/Londonderry)
028 2766 9900 (Ballymoney)
See: www.wavetraumacentre.org.uk

**SEFF – Lisnaskea
(NI, Border Counties & Great Britain)**

Tel: 028 6772 3884; 028 6772 2242
See: www.seff.org.uk

You can also call us on 028 9027 9100,
or email us at enquiries@vssni.org.

Our Health & Wellbeing Team will be happy
to assist you in any way that we can.

What is an Advocacy Support Worker and what can they help me with?

An Advocacy Support Worker is a person who can assist you to engage with legacy processes. This means they can help you to research events that happened during the Troubles/conflict, and to communicate with institutions such as the Police Ombudsman, the Coroner, and the Public Records Office. Our Advocacy Support Workers have experience of working with victims and survivors, and understand the sensitivity and importance of your information needs.

Our Advocacy Support Workers are based in these organisations.
Feel free to contact them directly. They will treat your query in confidence.

Paper Trail – Belfast (NI)

Tel: 028 9581 8575
See: www.papertrail.pro

SEFF– Lisnaskea (NI, Border Counties & Great Britain)

Tel: 028 6772 3884; 028 6772 2242
See: www.seff.org.uk

Pat Finucane Centre – NI Regional Service (NI, Border Counties & Great Britain)

Tel: 028 7126 8846 (Head Office)
See: www.patfinucanecentre.org

Ulster Human Rights Watch – Lurgan (NI)

Tel: 028 3834 4500
See: www.uhrwadvocacy.org.uk

Relatives for Justice – NI Regional Service (NI & Border Counties)

Tel: 028 9062 7171 (Head Office, Belfast)
028 8775 1697 (Dungannon)
See: www.relativesforjustice.com

WAVE Trauma Centre – NI Regional Service (NI)

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See: www.wavetraumacentre.org.uk